



Standard Product as a Service Customer Request

Service Type: PLT008 DevSecOps Service; PLT009 Electronic
Definitive Media Library (EDML) Service

Dear Requester, please complete the sections below. Fields marked with (*) are essential to ensure timely processing of your request.

Requester Information*

Organisation *:	
Unit / Office *:	
Address *:	
Postal Code *:	
City *:	
Country *:	
Location of implementation*:	

Invoice Information*

Invoice details follow the Requester Information by default. Please adjust manually if different.

Organisation *:	
Unit / Office *:	
Address *:	
Postal Code *:	
City *:	
Country *:	

Requester Point of Contact (POC)*

First Name *:	
Last Name *:	
Rank / Title:	
Job Title *:	
Phone *:	
Email *:	
Site delivery POC*:	

CUSTOMER REQUEST – PLT008/PLT009

PLT008 DevSecOps service is available for NCI Agency internal and external customers' needs to manage software application lifecycle.

PLT009 Electronic Definitive Media Library (EDML) service is available to customers to meet the demand for media delivery. Example of media are COTS SW, NATO FAS, artefacts, graphics and documentation. The service is available from the public cloud, Microsoft Azure.

For more information about the available services, please refer [here](#) (PLT008; PLT009).

Please select one or more services below. Any additional requirements may be indicated in the **Additional Information section**.

SERVICE ID	SERVICE NAME	SERVICE UNIT	QUANTITY
PLT008-3	NSF Standard Profile	User/Month	
PLT008-4	NSF JIRA Profile	User/Month	
PLT008-5	NSF ADO Profile	User/Month	
PLT008-6	NSF GitLab Profile	User/Month	
PLT008-7	NSF PowerBi Profile	User/Month	
PLT008-8	NSF SIT Profile	User/Month	
PLT008-9	NSF 10 Stakeholder Pack	10 Users/Year	
PLT008-10	NSF 50 Stakeholder Pack	50 Users/Year	
PLT008-11	NSF 100 Stakeholder Pack	100 Users/Year	
OPTIONS:			
PLT008-15	NSF Azure DevOps	User/Month	
PLT008-17	NSF Azure Credits	Unit	
PLT008-16	NSF JIRA	User/Month	
PLT008-19	SonarQube	100.000 lines of code/Year	
PLT008-21	NSF Custom Support	Hour	
PLT008-18	NSF Device Enrollment	Device/Month	
PLT008-20	NEXUS IQ + Firewall	User/Month	
PLT008-12	NATO Trusted Container Process Small	Project/Year	
PLT008-13	NATO Trusted Container Process Medium	Project/Year	
PLT008-14	NATO Trusted Container Process Large	Project/Year	
PLT009	Multi-tenant Media Delivery (SaaS)	Per Instance	

Additional Information (Optional):

Funding Confirmation *:

Funding Confirmed *: ☐ YES ☐ NO

Estimated Budget Availability: Estimated Budget

Available Date:

Next Steps – What to Expect:

- ✓ Your request will be reviewed by the SPraaS Team.
- ✓ A Price Proposal (PP) will be prepared and sent to you for review and acceptance.
- ✓ Upon acceptance and confirmation of funding, delivery will be initiated.
- ✓ You will be kept informed throughout the process.

Acceptance & Acknowledgement

By signing this Customer Request (CR), the Requester formally confirms that the information provided is accurate and complete and acknowledges the applicable Standard Product conditions, processes, and prerequisites. This CR must be signed in order to be considered valid and to initiate the preparation of a Price Proposal.

Signature:

Date of Submission:

Submission of the Customer Request Form: 

This CR must be signed in order to be considered valid and to initiate the preparation of a Price Proposal. After approval, click the **SUBMIT** button to send the CR for processing. Submission of this form confirms that the information provided is accurate and that all required approvals have been obtained. **Please download the form and open it with Adobe Acrobat Reader. The submit button may not work in a browser.**

Thank you for submitting your request. The Agency's objective is to deliver services in a timely, transparent, and predictable manner. Should additional information or clarification be required during the review process, the Agency will contact the Requester accordingly.

The Requester acknowledges that they have read, understood, and accept the applicable Terms & Conditions. Forms submitted without this confirmation will not be processed.

NCIA Contact:

If you have any questions or require clarification, please contact:

Email Address: SPraaSRequests@ncia.nato.int

