

Announcement of Pending BOA Competition

PROVISIONING OF THE ENTERPRISE DMZ SUPPORT

Estimated Value: EUR 780.000,00 (base year 2023)

+ 2 option years (2024, 2025)

Total estimated value: EUR 2.34 mln

RFQ Estimated Release Date: Q3 2022

Estimated Bid Closing Date: Q4 2022

Estimated Award Date: Q4 2022

This contract will provide hardware, software maintenance, remote and on-site technical support for the components of the Enterprise DMZ Services managed by the NCI Agency. The components of the contract includes commercial security and networking hardware software devices located in Mons, Lago Patria and The Hague. The contract will provide annual support for all components beginning 1 Jan 2023 (base year 2023) through 31 Dec 2025 with the possibility to extend the contract further on an annual basis.

The prospective Bidders' list is attached. **Interested companies already holding an active BOA** with the NCI Agency may contact the below POCs to request inclusion in the Bidders' list:

Senior Contracting Officer: Graham Hindle
Point of Contact: Gracja Jablonska

e-mail: RFQ-CO-115728-DMZ@ncia.nato.int

Annexes:

1. Summary of Requirements
2. Prospective Bidder List

Annex A – Summary of Requirements

1. Introduction

The NATO Communications and Information Agency (NCIA) Core Enterprise Services (CES) Service Line is responsible for Enterprise DMZ services in support of NATO Communications and Information Systems. These services are located in Mons Belgium, Lago Patria Italy and The Hague Netherlands.

This project will cover the administrative procurement tasks (support contracts, licenses, etc.) and technical support of hardware and software components required to operate the Enterprise DMZ services which provide connection between NATO networks and the Internet. This project will include on-demand delivery of Subject Matter Expert (SME) Support for the DMZ Services. The Enterprise DMZ components may evolve during the contract period. The procurement and maintenance of any additional components will be negotiated at the time of occurrence.

The RFQ is conducted under the new NATO Procedures: “Procedure Governing the Use of Basic Ordering Agreements concluded by the NATO Communications and Information Agency – 2019 version”, Ref: AC/4-D(2019)0004 (INV).

2. Project Scope

1. All existing hardware and software maintenance contracts in effect with the different manufacturers at the time of contract award shall be taken over by this Project for the remaining period.

2. Products, in their various hardware and software configurations, mostly in redundant high availability modes, shall be supplied and/or supported by the Contractor, especially:

- Broadcom Bluecoat
- Cisco Firepower
- ClearSwift Secure Email Gateway
- F5 Big IP
- Infoblox DNS
- Zscaler Proxy

3. The list of all current hardware and software shall be covered by this future project.

4. The Contractor shall provide all knowledge, expertise, facilities, equipment, personnel and materials required to provide the services in this project. The Contractor shall provide remote technical assistance and on-site support.

Annex B – Prospective Bidder List

<i>Country</i>	<i>Vendor</i>
ALBANIA	TCN shpk
BELGIUM	ATOS BT Global Services Belgium Dimension Data Belgium Ericsson sa/nv Hewlett Packard Enterprise Belgium BV ORANGE CYBERDEFENSE BELGIUM NV Proximus NV Proximus SpearIT NV SOPRA STERIA BENELUX Telenet BVBA Vitrociset Belgium
BULGARIA	KRISTANEA LTD. Lirex BG Ltd
CROATIA	CS Computer Systems Ltd KING ICT d.o.o
FRANCE	Airbus Defence and Space SAS THALES SIX GTS FRANCE
GERMANY	Bechtle GmbH & Co.KG CANCOM Public GmbH
ITALY	Engineering Ingegneria Informatica S.p.A NA.EL. SRL NETGROUP
LATVIA	SIA Fima
NETHERLANDS	UNI Business Centre BV
NORWAY	Thales Norway AS
POLAND	Asseco Poland S.A
TURKEY	Atos Bilisim ve Danismanlik A.S. ESEN SISTEM ENTEGRASYON VE MUHENDISLIK MANTIS Software & Consultancy Company
UNITED KINGDOM	Shape Services Ltd. (Shape Telecom) Vodafone UK
UNITED STATES	Engineering Solutions and Products Inc LEIDOS Inc



RFQ-CO-115728- Bidders List

June 21, 2022 9:46 AM

<i>Country</i>	<i>Vendor</i>
UNITED STATES	Mutual Telecom Services Inc. PlanIT Group LLC
Total :	36