



Colonel Joyce M. LuGrain

Head Executive Management

Colonel Joyce M. LuGrain assumed the post of Head Executive Management for NATO Communications and Information Agency on 10 July 2017. Executive Management provides cross-Agency coordination of activities to ensure the General Manager (GM) and Chief of Staff (COS) guidance and tasks are synchronized and achieved on time and in line with the Executive intent. Executive Management also ensures the alignment and integration of all liaison efforts NATO wide.

Prior to joining NATO, Colonel LuGrain held various positions at the United States European Command (2014-2017). She served as the Division Chief, Plans and Exercises and Deputy Division Chief, Chief Information Officer Division.

From 2012 to 2014 Colonel LuGrain was the Commander of the 39th Strategic Signal Battalion in Chievres, Belgium. Prior to assuming Command, Colonel LuGrain served as Action Officer for Combatant Command Support Division, Joint Staff Directorate for Command, Control, Communications, and Computer (J-6) and Capability Gap Assessment Branch Chief, Deputy Directorate for Command, Control, Communications, and Computers / Cyber Systems, Joint Staff Directorate for Force Structure, Resources, and Assessments (J-8) (2010-2012).

From 2007 to 2010 Colonel LuGrain served as the Battalion S-3 for 72nd Expeditionary Signal Battalion (ESB), 7th Signal Brigade in Mannheim, Germany and deployed to OIF 09-11 as the Executive Officer for the Battalion. Colonel LuGrain was assigned to Fort Leavenworth, Kansas from 2004 to 2007. Where she attended the Army's Command and General Staff College and served as a Force Design Analyst with Force Design Division, Training and Doctrine Command.

From 2001 to 2004 Colonel LuGrain served as the Group Signal Officer for the 902nd Military Intelligence Group at Fort Meade, Maryland. In 1999 Colonel LuGrain was stationed in Germany where she served as S6, 214th Aviation Battalion, United States Garrison-Heidelberg from 1999 to 2000 and Charlie Company Commander, 44th Signal Battalion, 7th Signal Brigade from 2000 to 2001. Her first assignment was to Fort Bragg, North Carolina from 1994 to 1998 where she served as a Platoon Leader and Executive Officer with the 50th Signal Battalion, 35th Signal Brigade, XVIII Airborne Corps and as a S6 with the 313th Military Intelligence Battalion, 82nd Airborne Division.

In August 1994, Colonel LuGrain graduated from the University of Northern Iowa (UNI) with a Bachelor of Arts degree in Criminology and received her commission through Army Reserve Officer Training Corps (ROTC).

Colonel LuGrain is a native of Waterloo, Iowa and is married to Walter Jager and they have two sons.

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