



**PART 2**  
**DESIRABLE QUALIFICATIONS**

Desirable Qualifications of Post	Corresponding Qualifications of Applicant
<b>Education/Training</b>	
Project Management, Communications and/or IT engineer training	
<b>Professional Experience</b>	
Familiarity with MS Project.	
Familiarity with SLA development and management.	
Experience in contract management.	
Experience in monitoring/measuring quality/level of service.	
Knowledge of policy, procedures and organization of NATO CIS.	
Knowledge of Service Delivery and Support Management processes.	

Knowledge of NATO systems interdependencies and integration	
General management skills	
Familiarity with NATO Budget life Cycle, MTFP and CEP	
Strong interpersonal and communication skills, and strong writing and oral skills.	

“I understand that the information provided by me above will be used in determining my qualifications for possible employment with the Agency. I realize that any false statement or omission even if unintended on my part, may lead to the cancellation of my application or may render a future appointment liable to termination.”

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Full Name (in Print)

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(Signature)

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(Date)