

Experience in CIS to include requirements identification and analysis, system/service integration, testing and implementation; network and service management, configuration management and service / system utilization analysis.	
Do you hold any official English language certificates? If so, which certificates do you hold?	
Working knowledge of word processing, spreadsheets, graphics presentations, e-mail, web browsers.	
Basic knowledge of databases and web content management systems.	

PART 2
DESIRABLE QUALIFICATIONS

Desirable Qualifications of Post	Corresponding Qualifications of Applicant
Education/Training	
ITIL, MOF, ISO-20000, ISO-9000 and/or eTOM qualification and experience.	
Post Graduate diploma in a CIS engineering related subject.	
Member of a recognized national professional body or institution	

Professional Experience

Demonstrable evidence in maintaining knowledge of advances in CIS engineering, automated tools and methods for service level monitoring measuring and reporting, and development of KPIs / KQIs (e.g. performance standards, service level specifications, etc.)	
Familiar with the operational and technical capabilities of communications and information systems.	
Good knowledge of the OSI model.	
Experience in military CIS management, including developing performance standards, use of automated tools, and configuration management.	
Experience in dealing with larger-scale modern digital telecommunications networks;	
Staff experience at headquarters level.	

“I understand that the information provided by me above will be used in determining my qualifications for possible employment with the Agency. I realize that any false statement or omission even if unintended on my part, may lead to the cancellation of my application or may render a future appointment liable to termination.”

Full Name (in Print)

(Signature)

(Date)